Healing Paws Veterinary Hospital

Online System – Add Appointment (Em.)

# Name:

Add Appointment for Emergency Treatment

# Description:

This use case covers the process for a customer making an emergency appointment.

# Actors:

# Customer

# Triggers:

The use case is triggered by a customer who is seeking to appoint an emengency treatment for their pets.

# Preconditions:

The use has opened the website.

# Postconditions:

After the use case is complete, a new appointment for standard treatment will be stored and the employee will get the information.

# Courses of events:

Basic course of events:

1. The system performs the Display Customer use case or Display Welcome use case
2. The user selects the ‘Emergency Appointment’ from the display
3. The system presents the Appointment page
4. The user types in the appointment details and submit
5. The system checks the appointment time and related requirements is available or not
6. If available, the system stores the new appointment data
7. Inform the user by a success message

Alternate course of events:

1. The system performs the Display Customer use case
2. The user selects the ‘Standard Appointment’ from the display
3. The system presents the Appointment page
4. The user types in the appointment details and submit
5. The system checks the appointment time and related requirements is available or not
6. Not available, inform the user by a failure message

# Extension Points:

None

# Inclusions:

Display Customer

Display Welcome